

# COMPREHENSIVE INFORMATION AND ORIENTATION PROGRAMME FOR MIGRANT WORKERS

A proposal by the Government of the Philippines to the Abu Dhabi Dialogue

Third Ministerial Meeting of the Abu Dhabi Dialogue Sheraton Hotel, Kuwait 27 November 2014

> حوار أبوظيي The Abu Dhabi Dialogue مريسة المرسلة والمستقبلة الاعمالة بين الدول الاسيوية المرسلة والمستقبلة الاعمالة on the Administration of the Temporary Contract Employment Cycle

11/19/2014



- There are 230 million migrant workers worldwide
- In 2013, migrants transferred US\$ 404 Billion to the country of origin in the form of remittances
- In the Middle East, foreign nationals make up the majority of the workforce
- Regardless of destination or skill, migrant workers experience adjustments affecting their well-being and productivity
- Employers are confronted with parallel challenges in managing migrant labour

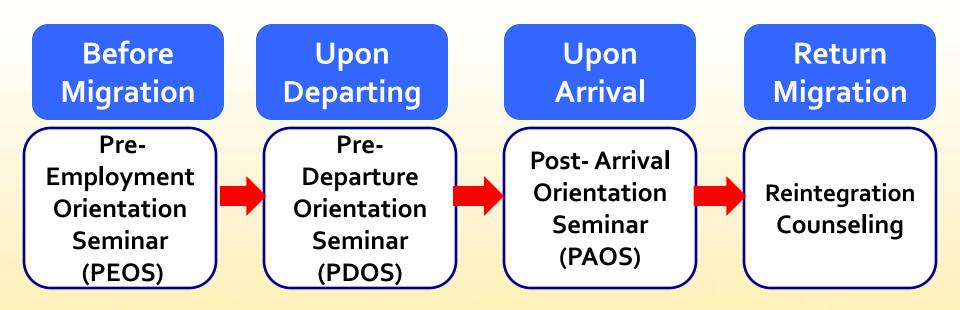


A well-informed migrant worker is beneficial for both countries of origin and destination. Collaboration between origin and destination countries is essential to implement a Comprehensive Information and Orientation Programme.





#### **CONTEXT OF THE PROJECT**



#### Figure 1. Orientation sessions at different stages of migration.





#### **GENERAL OBJECTIVE**

Prepare migrant workers for overseas employment through education and timely information for better adaptation, and to ease adjustment difficulties of temporary migration.





#### **SPECIFIC OBJECTIVES**

- To enable migrant workers to cope with the challenges of overseas employment;
- To ease the transition from origin to destination country through the cooperation of both sending and receiving countries;
- To establish a sustainable mechanism for the exchange of information and ideas on issues relating to the mobility of workers from the origin and destination countries;



#### **PROJECT DESCRIPTION**

The project will cover :

- The development of REGIONAL GUIDE MODULES for Pre-Employment Orientation Seminar (PEOS), Pre-Departure Orientation Seminar (PDOS), Post-Arrival Orientation Seminar (PAOS), Reintegration Counseling and corresponding printing of manuals;
- The development of a PROGRAMME MANAGEMENT FRAMEWORK for the implementation of PEOS, PDOS, PAOS and Reintegration Counseling;
- CAPACITY-BUILDING for trainors and programme managers.



#### **PEOS CONTENT**

- Risks and rewards of overseas employment
- Assessing global labor employment opportunities
- Challenges of working abroad
- Legal modes and proper procedures to obtain overseas employment
- Awareness on illegal recruitment, trafficking and irregular migration



#### **PDOS CONTENT**

- Employment contract : rights and responsibilities
- Code of conduct for migrant workers
- Living and work conditions in host country
- Occupational safety and health precautions
- Understanding host country laws and culture
- Understanding organizational culture and multiracial environment
- Services available to migrants and their family members in origin and destination countries; including communications between migrants and families left behind
- What to do in crisis situations
- Logistical preparations
- Travel tips



#### **PAOS CONTENT**

- Mandatory arrival requirements
- Host government services to migrants
- Basic social services
- Bank services, currencies and remittance
- Communication services
- Transport services, road networks and maps
- Host country laws, culture, practices
- Dispute resolution laws and regulations



#### **REINTEGRATION COUNSELING CONTENT**

- Personal, family and community adjustment
- Financial literacy, including savings and investments
- Skills and entrepreneurial development trainings
- COO government support services for returning migrants
- Situation of COO economy
- Starting over

حوار أبوظيي بين الدول الاستوبة المرسلة والمستقبلة للعمالة بين الدول الاستوبة المرسلة والمستقبلة للعمالة والمارك مرابع من النعامدي المؤقت Employment Cycle



#### **ORIENTATION METHODS**

- Production of audio-visual materials in varied forms
- Print information materials such as flyers and brochures
- Smart phone applications
- Workshops
- Testimonials / experience sharing by former migrants
- Lectures
- May be in the form of face-to-face sessions or through online sessions



#### **PROJECT DURATION**

- Two years
  - <u>First Year</u>
    - Q1-Q2 → research, regional consultations, module drafting;
    - Q3-Q4  $\rightarrow$  trial runs and validation.
  - <u>Second Year</u>
    - Q1-Q2 

       drafting and printing of trainors manuals and training of trainors
    - Q3-Q4 → deployment of the pilot results to the other member states





#### **DESIRED OUTPUTS**

- a. Model framework for programme management and implementation
- b. Regional Module Guide for Workers on :
  - PEOS
  - PDOS
  - PAOS
  - Reintegration Counseling

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#### **DESIRED OUTPUTS**

- d. Pilot testing of developed modules in selected COOs (for PEOS/PDOS) and CODs (for PAOS/RCs)
- e. Development of Training Manual for Trainors
- f. Capacity Building : Training of Trainers
- g. Establishment of a monitoring mechanism



#### **PROJECT SCOPE**

- Participating Migrant Workers : Skilled Workers
- Participating Governments :
  - Colombo Process/COOs Afghanistan, Bangladesh, China, India, Indonesia, Nepal, Pakistan, the Philippines, Sri Lanka, Thailand and Vietnam
  - ✓ GCCs/CODs Bahrain, Kuwait, Oman, Qatar, Kingdom of Saudi Arabia, United Arab Emirates
- Programme Curriculum: PEOS, PDOS, PAOS and Reintegration Counseling





#### PROJECT IMPLEMENTATION AND MANAGEMENT STRATEGY

**Project Duration : Two -year period** 

Project Management Team: Philippines and other ADD members

Proposed Budget: Budgetary and resource requirements may be cost shared between COOs and CODs with the assistance of multi lateral donors and relevant funding organizations.

> حوار أبوظيي The Abu Dhabi Dialogue موار أبوظيي بين الدول الاسيويان المالي العامياتي المالي العامي العالي العمالة من الدول دورة العمل اللعاقدي المؤقت في المالي دورة العمل اللعاقدي المؤقت



#### PROJECT IMPLEMENTATION AND MANAGEMENT STRATEGY

Budget Estimates (for the pilot run – PDOS)

PARTICULARS	in US Dollars
Direct Costs	600,000
Project Management Costs	400,000
Total Project Cost	1,000,000

توار أبوظيي The Abu Dhabi Dialogue موار أبوظيي المسوبة المرسلة والمستقبلة للعمالة التي المول الاستوبة المرسلة والمستقبلة للعمالة المرابع والمستقبلة للعمالة والمستقبلة للعمالة والمرابع والمستقبلة للعمالة والمرابع وا مستمرابع والمرابع وا مرابع والمرابع والمرابع



### **WAY FORWARD**

# The project team can meet first quarter 2015.

حوار أبوظيي The Abu Dhabi Dialogue مبن الدول الاستوبات المرسلة والمستقباة العمالة مال عمالة مستقباة العمالة موالديان دورة العمال الاعاقية العمالة موالديان العاقية العمالة



# **THANK YOU!**

حواراً أوظيي المنابعة المستقبلة العملية ال